



## **Window Film Care Instructions**

**Drying time:** Your new window film will take 3 to 5 days to dry to the point where you can use your windows up and down, sometimes longer depending on weather conditions (**Manufacturer recommends 30 Days full drying time**). During this time your tinted windows may appear hazy or lumpy, and it may seem to have water bubbles. Do not roll your tinted windows down until dry. Please allow the full 30 days before contacting us with bubble concerns.

**Cleaning:** Window film may be cleaned with normal cleaning solutions, including popular brand name cleaners like Windex, 409, Glass Plus and brand name paper towels such as Bounty, Brawny, Scotts and others. Do NOT use the brown recycled paper towels or newspaper.

**Black dotted edges:** Most cars have a black ceramic 'frit' edge on the rear window. Sometimes this ceramic edge is straight and flat; sometimes it will have a dotted edge. These black ceramic dots are quite thick on most cars and prevent the window film from sticking to the area between the dots. This results in a whitish looking strip trimming the glass. Typically, this isn't very noticeable; however, some cars have a wide band of dots trimming the top of the rear window and more pronounced. Unfortunately, the effect is unavoidable.

**Accidental Damage:** Caution should be used when releasing seat belts. Small chips can be made in the window film due to the seat belt hitting the glass as it is released, this will damage or chip the film, as will pets, tools, kid toys; all of these can damage the film. We offer a 1 and 1 warranty for this: we will replace any one window (tint) one time only up to \$75 value with no questions asked. You are responsible for any amount over \$75.

**Imperfections:** Though we strive for perfection in our installations, due to the nature of the product, some degree of dust contamination and or minor imperfections are present in every window film application, also pre-existing flaws, scratches and metal deposits on the glass are often much more noticeable after the windows are tinted. The newer the vehicle the fewer the imperfections. In similar comparison, a very clean vehicle will have fewer imperfections than a dirty or poorly maintained vehicle. Although we do clean the surfaces to be tinted, you can help by thoroughly cleaning your vehicle inside and out before your appointment to ensure the highest level of cleanliness in our installation. When inspecting the final tinting application, IWFA guidelines suggest 3 feet or more viewing distance in consideration of trapped dirt. Some small imperfections are inherent in a film process. (IWFA is the International Window Film Association or [www.iwfa.com](http://www.iwfa.com)) Small silvery looking spots or 'metal rubs' on some windows are usually found in station wagons or other utility vehicles, and are caused by a metallic object (such as a baby stroller handle) rubbing against the inner surface of the glass during travel. The rubbing motion deposits metal onto the glass creating a silver or grey stain. Usually, these metal rubs aren't very noticeable and often aren't noticed until the windows become tinted.

### **Nighttime Defogger Distortion & Polarized Glasses**

At night you may notice that the light from headlights will reflect off the defogger lines. This is caused by the film having to bend slightly around the raised defogger line, it varies from car to car, and there is nothing that can be done about it. Similarly, polarized sunglasses may cause a rainbow or blotchy colored appearance, this is inherent with any window film brand and unavoidable, there is no cure for this.

### **Rain Guards**

We do not support warranty on roll-up windows with in-channel aftermarket rain guards installed before or after the tinting. The extra thickness inside the window gasket causes the tint to peel, we will support the remainder of the warranty for defects other than the top edge or corners. If this is a concern, please remove the rain guards.

**Installation Process:** Window tinting is a film process, where a tinted film is cut to the exact shape of the window being treated, the window is cleaned on both sides and the film is applied to the inside surface. We do not remove the door panels. Installation uses no chemicals and the solution we use is a mixture of water and baby shampoo. This process does not harm or damage the vehicle interior or window operation. The process and the film do not have any effect on rear window defroster function nor does the rear window defroster damage the film. On occasion some streaking results on door panels, this is a result of the water solution removing armor-all or similar interior care products. Simply re-applying the beautification solution at the next cleaning will clear that up.